
EUGEN TESCAN

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WEBSITE, PROFILE, PORTOFOLIO

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PROFESSIONAL SUMMARY

A self-taught enthusiast, I have acquired solid knowledge in HTML, CSS, and JavaScript. These skills have been cultivated through perseverance and dedication, turning me into a proficient web development. With a meticulous and detail-oriented approach, I have successfully integrated these skills into my experience.

As a service technician, I have a robust history of testing and evaluating service options to provide quality solutions. I am recognized for the ability to complete service orders quickly and maintain accuracy in documentation. My impeccable work ethic and constant desire to develop new service skills set me apart.

SKILLS

- Professional and Courteous
- Quality Assurance
- Work Documentation
- Customer Service
- Punctual and Reliable
- Equipment Troubleshooting
- Preventive Maintenance
- Installation and Repair
- Technical Support
- Regulatory Compliance

WORK HISTORY

Service Technician, December 2017 - December 2022

RIELLO UPS ROMANIA - Bucharest, Romania

- Reduced equipment downtime by performing regular maintenance checks and resolving potential problems.
- Collaborated with team members to complete complex installations, ensuring seamless integration of new systems.
- Diagnosed and troubleshot problems, repairing, and restoring machines to peak performance.
- Replaced faulty components and performed preventive maintenance to secure smooth operations.
- Installed new equipment and explained operation and routine maintenance protocols to customers

Sales Agent, July 2011 - November 2016

ITools Direct - Targoviste, Romania

- Developed relationships with clients for increased loyalty and repeat business.
- Enhanced product knowledge by attending training sessions and staying current with industry trends.
- Collaborated with team members to reach collective sales goals, fostering a supportive work environment.

IT Technician, February 2008 - June 2011

LINK2U - Targoviste, Romania

- Improved network efficiency by optimizing configurations and implementing necessary updates.
- Reduced system downtime by proactively monitoring and addressing potential issues in a timely manner.
- Enhanced user experience with thorough troubleshooting and resolution of hardware and software problems.

EDUCATION

High School Diploma

Costin D. Nenițescu Technical High School - Buzau, Romania

CERTIFICATIONS

- CET - Certified Electronics Technician

LANGUAGES

Romanian: Native Language

English: Advanced